



# ST. JOSEPH'S COLLEGE

## JAKHAMA

P.B. No. 39, Kohima, Nagaland – 797 001

(Autonomous status granted by UGC notification No.F.22-1(AC) Dtd.11<sup>th</sup> Oct.2018)  
0370-2231009 (O), 2233022 (Principal), 9436437544 (M), Fax: 2231022

[www.stjosephjakhama.ac.in](http://www.stjosephjakhama.ac.in) Email: [stjosephc@gmail.com](mailto:stjosephc@gmail.com)

NAAC Grade A (CGPA: 3.12)

Ref. No: IQAC/FEEDBACK/ 2022-2023

Date: 30<sup>th</sup> June, 2023

### ACTION TAKEN REPORT BASED ON THE STUDENTS SATISFACTION SURVEY AND FEEDBACK FROM THE COLLEGE STAKEHOLDERS

The Internal Quality Assurance Cell of the College with its objectives to facilitate efficient and progressive performance in the academic, administrative and financial areas of the college and to enhance the quality, IQAC has taken feedback from the various stakeholders of the college from the month of March – May, 2023. Based on the feedback received the following actions were taken:

1. The data of the feedback from Students Satisfaction Survey on Individual Teachers were compiled and based on the result, the Principal meet with the faculties individually as well as shared their respective reports with the faculties.
2. The IQAC also collected the feedback from the various stakeholders such as the students, faculties, Alumni and office staff. The feedbacks received from the different stakeholders were analysed. Based on the analysed feedback report, the following actions were taken:

FEEDBACK RESPONSE	ACTION TAKEN
<b>Teaching –Learning Process</b>	An overall positive response on Teaching learning Process was received from both the students and the Alumni. Thus, it was discussed that the quality of the teaching and learning process should be maintained and the faculties can be encouraged and supported through organizing workshops, attending capacity building programmes, continuous training to keep in pace with teaching learning process.
<b>Academic Curriculum</b>	Majority of the students responded that the academic curriculum was upto the expectation and with the completion of the syllabus by the faculties it has helped them in their learning process. The Alumni of the college has responded that the curriculum of the college is up to the mark and has helped them in appearing competitive exams and getting job placement. The faculties of the college has also responded that the syllabus has



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	<p>is updated and can be taught in connection with the contemporary issues.</p> <p>To keep in pace with the nation's effort to develop the educational and academic fields, the college has already started with preparation of the NEP 2020 Curriculum and decided to implement NEP 2020 Curriculum from the Academic Year 2023 -2024.</p>
<b>Assessment system of the College</b>	<p>The students, Alumni and Faculties have given the feedback that the assessment system of Internal Assessment and External assessment was fair and transparent.</p> <p>The Exam Branch and the Academic Affairs In-charge were requested to review and improvise the assessment procedure as per the NEP 2020 curriculum as the college will be implementing it from the Academic Year 2023 -2024</p>
<b>Support System of the College</b>	<p>The students and Alumni of the college responded that the support system of the college is one of the best they have encountered. The management and faculties were approachable, gives time to meet or discuss even after the class/college hours and the faculties were a good role model for them.</p> <p>The faculties were encouraged to maintain the appreciated professionalism and support. It was also decided that the support systems of the college like mentoring, remedial and tutorials classes which will continuously conducted and maintained.</p>
<b>Facilities of the college</b>	<p>The overall facilities of the college were up to the satisfaction of the students, faculties, office staff and the alumni. The suggestion for improvements were also given based on which it was discussed to extend the seating capacity of the Indoor stadium, purchase more books for the library, to construct with road to PG Block with concrete pavement.</p>
<b>Welfare Measures of the college</b>	<p>The students and Alumni have given positive response for the welfare measures of the college such as scholarship and fee</p>



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	<p>concession for the eligible students, awards and recognitions to the passing out graduates, etc.</p> <p>Majority of the faculties and office staff have given a positive response about the welfare measures such as paid leave for higher studies, maternity and paternity leave, minimal fee for staff bus, staff quarters, soft loans, insurance policies for the staff.</p> <p>Based on the suggestions, it was decided to renew the medical insurance policies of those staff who have not renewed and to provide the opportunities to the staff for opening salary account in the Federal Bank.</p>
<b>Extra-curricular Activities</b>	<p>Majority of the students have responded that the extra-curricular activities organised by the college is beneficial for them and helps them in improving their personality and leadership skills.</p> <p>Majority of the Alumni has given a very positive response that their involvement in the extra-curricular activities in the college has helped them gain confidence, personality and leadership skills and was an added advantage to develop their skills which has facilitated in their achievements later in life.</p> <p>Based on the positive feedback, to continue and enhance the extra-curricular activities along with balancing it with the academic activities it was decided that faculties and management will continue to support in the organization of such activities and the Vice-Principal (Academic Affairs) will continue to plan the Action Plans of the college accordingly</p>
<b>Enrichment Programmes</b>	<p>Overall satisfactory feedback response was received from the students, faculties and office staff.</p> <p>Based on the suggestion it was decided that the departments and clubs and associations will organise more guest/ extension lectures, outreach programmes, academic and extra-curricular exposure programmes, placement and career orientation programmes for the</p>



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	<p>students.</p> <p>For the faculties and office staff workshop, FDP, training programmes on classroom management and office management, capacity building programmes will be organised.</p> <p>Workshop for faculties on “Transformative and Enhancement of Quality in Higher Educational Institutions: Perspectives of NEP 2020 will be held in the month of July 2023 and Workshop for students on “The Essentials of Indian Philosophy: A Conceptual Exploration and ICSSR sponsored National Seminar on “Sustainable Development: Prospects and Challenges” will be organised.</p>
<b>Overall Ambience of the College</b>	<p>The Alumni, Students, Faculties and office staff have responded that the overall ambience, learning environment, working environment of the college is excellent.</p> <p>The management, faculties and office staff will strive to maintain the ambience and the reputation of the college and encourage and aid the students to do the same</p>

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